



**Please Note:**

No cat will be accepted without a valid vaccination certificate. Booking **MUST** be paid in full on or before arrival date.

**Pet Owner's Details**

**Owner's Name:**

**Address:**

**Telephone Number:**

**Emergency Contact Number:**

**Owner's email address:**


**Veterinary Details (We reserve the right to use Fenagh Veterinary Clinic in an emergency)**

**Regular Veterinary Clinic**

**Telephone Number:**

**Address:**

**Pet's Insurance Details:**


**Boarding Dates Required**

**Arrival Date:**  
**Time:**

**Preferred Drop-off**

**Departure Date**

**Preferred Pickup Time:**



**Cat's Details**

**Name:**

**Age of Cat:**

**Male/Female**

**Description:**

**Has Your Cat Been Neutered?**

**Last Vaccination date:**

**What does your cat normally eat?**

**Any Allergies?**

**Number of meals per day:**

**Is your cat on any medication?**  
Please provide details

**Details of pre-existing medical conditions:**

	<b>Cat 1</b>	<b>Cat 2</b>	<b>Cat 3</b>
<b>Name:</b>			
<b>Age of Cat:</b>			
<b>Male/Female</b>			
<b>Description:</b>			
<b>Has Your Cat Been Neutered?</b>			
<b>Last Vaccination date:</b>			
<b>What does your cat normally eat?</b>			
<b>Any Allergies?</b>			
<b>Number of meals per day:</b>			
<b>Is your cat on any medication?</b> Please provide details			
<b>Details of pre-existing medical conditions:</b>			

Please include a description of all belongings you wish to leave with your cat (including a description of the carrier)

Any additional info:



I have read and accept Kilwaughter Cattery's terms and conditions.

I accept that Kilwaughter Cattery may put pictures online of my cat during their stay. Yes  No

All information I have supplied is correct.

**Signed:**

**Print Name:**

**Date:**


**Additional Extras – Please circle if required**

**Catnip £1**

**Catnip Scratcher £5**

**Hill's Food £1 per day**

**Royal Cain Food £1 per day**

**Breakdown of all costs to be completed by Kilwaughter Cattery**

**Costs Involved**

**Number of days to pay**

Catnip

Catnip Scratcher

Hills or Royal Canin

Delivery/Collection Mileage

Weekend Delivery/Collection

Christmas/New Year Day Surcharge

How Many Days?	How many Cats?	How Many Miles?	Cost	Total
		-		
-		-	<b>£1</b>	
-	-	-	<b>£5</b>	
	-	-	<b>£1 per day</b>	
	-		<b>£1 per mile</b>	
	-		<b>£20 + £1 per mile</b>	
	-	-	<b>£10 extra per day</b>	

***Any veterinary fees incurred will be billed out to you personally by the veterinary clinic involved.***



## Terms & Conditions

### Booking Policy

We appreciate that every cat owner needs to be confident that their pets will be well cared for in their absence and fully encourage prospective clients to visit our premises before making a booking. This provides an opportunity for the client to inspect the accommodation and familiarise themselves with our terms and conditions. It also gives us a chance to discuss any individual needs that may be requested. Please ensure that your cat is delivered and collected in a carrier fit for purpose.

All cattery bookings are subject to availability.

### Tariff from 1st July 2017:

- 1 cat – £ 10.00 per day
- 2 cats – £15.00 per day (sharing) (£7.50 per cat per day)
- 3 cats – £20.00 per day (sharing) (£6.66 per cat per day)
- 4 cats – £25.00 per day (sharing) (£6.25 per cat per day)

Charges are calculated daily, starting with the day of arrival and include the day of departure. Fees normally include food from our stock menu (Go Cat, Whiskas, Felix, Iams, Royal Canin and Hills), treats such as Dreamies and of course, lighting, heating, and insurance.

Roast chicken breast and tinned tuna can be given if your cat is reluctant to eat.

You also have our assurance that your cat will receive plenty of care, love, and attention throughout their stay.

### Extras

Catnip is an extra £1

For cats spending longer in our facilities we would recommend our catnip scratching board - £5

### Surcharges

There is a **surcharge** of £10 per Pen/Room for the following days only: Christmas Day (25th Dec), Boxing day (26th Dec), New Year's Day (1st Jan) and 2nd Jan.

### Minimum Stay Periods

There are no minimum stay requirements.

### Payment methods

Please note this payment will be non-refundable on cancellation.

**Full payment is required before or on the date of arrival.**

**We only accept cash.**

**We do not accept cheques for payment unless the cheque has been cleared in good time before the agreed booking.**

### Deposit

In order to confirm a booking, a deposit of £2.00 per day per cat is required within 7 days of making a booking. If this is not received, the booking may be cancelled. The deposit is **Non-Refundable and Non-Transferable**.



## Cancellation Policy

Cancellations made on or within **14** days prior to arrival will be charged 50% of the total outstanding amount.

Cancellations made on or within **7 days** prior to arrival will be charged 100% of the total outstanding amount.

If you make a change to a booking on or within 14 days prior to arrival and the number of days is less than originally booked or the cash amount is less than originally booked, we reserve the right to charge the full outstanding amount.

In the event of a cat being removed before the end of the period booked, we reserve the right to charge for the full period booked.

## Opening Hours

- By appointment only. Phone/Whatsapp/text us on 07592 563 504 or email KilwaughterCattery@gmail.com

## Public Holidays

Please note that on the following public holidays we are closed for the receiving and uplifting of pets (unless prior agreement with the management):

January – 1<sup>st</sup>

December – 24<sup>th</sup>, 25<sup>th</sup>, 26<sup>th</sup> & 31<sup>st</sup>

## Arrival & Departure Times

At time of booking, we will request that you provide us with arrival and departure times. We would appreciate it if you could inform us in advance if these arrangements need to be changed.

## Early Check-in / Late Check-out

We are often able to provide an out of hours service by prior arrangement.

## Collection/Delivery Service

Delivering and collecting your cat may be a problem for you if you do not have transport or if you have a busy schedule. We can collect and deliver your cat, which could save you valuable time. The comfort and safety of your pet is our priority at all times.

The weekday Collection / Delivery times are normally within the time windows of: 11am – 1pm or 2pm-4pm. Please discuss your requirements at your earliest opportunity.

**Minimum charge is £1 per mile.**

## Visitors

We respectfully request that all visitors to Kilwaughter Cattery refrain from stroking or petting any of the resident animals. This request is in place to protect our residents from potential external infection and to protect our visitors from injury.

## Vaccination Requirements

All cats accepted into Kilwaughter Cattery must show a valid up to date vaccination certificate against Feline Influenza and Feline Enteritis at each visit. We also recommend that cats are vaccinated against Feline Leukaemia Virus. Primary vaccination must not have been administered any less than ten days prior to boarding in order to protect our other residents from possible infection. There will be no exceptions to this rule. Please note that only vaccinated kittens can be accepted.



## Fleas & Worms

### Fleas

We request that all cats that come to Kilwaughter Cattery are treated against flea infestation **BEFORE** arrival for their stay. Fleas spread rapidly among a cat population and can be easily detected by combing the cat and by small black deposits on their bedding. All cats will be inspected on arrival. The management reserve the right to apply flea treatment to any resident cat found to have flea infestation on arrival or if the flea treatments are not up to date. The cost of treatment will be charged to the owner by Fenaghy Veterinary Clinic. Please note that flea collars are not considered adequate protection.

### Worms

We request that all cats that come to Kilwaughter Cattery are treated against worm infestation **BEFORE** arrival for their stay. The management reserve the right to apply worm treatment to any resident cat found to have worm infestation during their stay or if the worming treatments are not up to date. The cost of treatment will be charged to the owner by Fenaghy Veterinary Clinic.

### Food

Food will be left available for cats at all times unless the owner requests otherwise. Please discuss any particular requirements at the time of booking. We provide a wide variety of dry and wet food but cannot hold supplies of every brand/ type. Please check with us before boarding that we have the foods preferred by your cat. We regret that we are unable to provide any special prescription diets, and these will have to be provided by the owner. We prefer all cats to remain on their usual diet during their stay to reduce stress or digestive upset. Fresh water is available to all cats at all times. (If a cat requires a water fountain, please bring your own from home).

### Medication

We are happy to administer any medication, including injections, which have been prescribed by a vet, provided full and clear instructions are left by the owner.

### Illness/Vet

If any cat should become ill during their stay and any client prefers their cat to be seen by their usual vet, please discuss this with us prior to arrival. There will be an extra charge for transportation to the vet of £1 per mile. But we reserve the right to avail of our own Fenaghy Veterinary Clinic in an emergency.

### Insurance

Kilwaughter Cattery is fully insured.

### Disclaimer

Whilst every care and precaution is taken to safeguard the health and wellbeing of all cats, they are boarded entirely at the owner's own risk.

If any animal is not collected within 14 days of the stated departure date and no communication received either from the owner or their agent, we reserve the right to re-home the animal.